

## COVID-19 Response Plan, Revised

December 21, 2021

Oak Hill Psychological Services, PLLC, has been fortunate to remain fully operational throughout the pandemic. As of today, all therapists and office staff have received booster vaccines. We continue to closely monitor the omicron variant situation.

**We will continue to offer telehealth services. For clients who have returned, or plan to return to, in-person services, we will continue to require masks in our waiting room and clinician's offices at this time, even for fully vaccinated clients.**

If you have used insurance for your teletherapy visits, please be sure to check directly with your insurance provider to determine if “telehealth” or “teletherapy” will continue to be covered. We will continue to file your insurance claims but we may not know the details of your specific plan, such as if copayments are covered or your deductible applies, until we receive notice from your insurance company. Please be sure to inform our front office staff of any updates or changes to your coverage as soon as possible.

We continue to recommend following only reputable news sources, such as the U.S. Center for Disease Control and the Virginia Department of Health, to receive updates and direction for protecting yourself and your families:

<https://www.cdc.gov/coronavirus/2019-n-cov/>

<https://www.vdh.virginia.gov/coronavirus/>

**As always, our top priority remains the health, safety, and well-being of our clients, staff, providers, and our community.**